

**About SERDI**

- ◆ Founded in 2003.
- ◆ Certified WOSB, 8(a), SDB.
- ◆ Headquarters in Florida.
- ◆ Providing subject matter expertise (SME) services to Federal, State, and commercial clients.
- ◆ SERDI offers Cyber Security and Information Technology Engineering Services.

"SERDI will continue to work towards achieving Global Standards and World-Class processes, thus providing immense benefits to all our Federal, State, and commercial clients." said Sabrina Poole- CEO, SERDI.

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# News Release

**SERDI achieves ISO 9001:2008 Certification**

**June 2011** – SERDI's Quality Management Systems (QMS) are registered to ISO 9001:2008. SERDI is committed to being a high quality provider of IT services to Federal, State, and commercial clients, striving to exceed customer's expectations.

SERDI accomplishes this through continual improvement in customer satisfaction, supplier relationships, and our business management system. SERDI's main offerings for ISO 9001:2008 certificate management system is Cyber Security and Information Technology Engineering Services.

SERDI succeeds by focusing on:

- ◆ Dedicated Leadership
- ◆ Customer Focus
- ◆ Process Approach
- ◆ System Approach
- ◆ Continual Improvement
- ◆ Involvement of People
- ◆ Fact-based Decision Making
- ◆ Mutually Beneficial Supplier Relationships



The combination of these efforts allows us to satisfy our customers, shareholders, employees, suppliers, and our communities by:

- ◆ Demonstrating our capabilities to consistently provide products that meet requirements.
- ◆ Aims to enhance customer satisfaction through effective application of QMS, including processes for continual improvement and the assurance of conformity to requirements.